



NEWS RELEASE

FOR IMMEDIATE RELEASE:
Monday, February 5, 2018

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City of Stockton Introduces New Electronic Billing Notifications *Sign-up to receive monthly utility billing e-mails and pay online*

(Stockton, CA) – You no longer need to wait for your utility bill to arrive in the mail. City of Stockton Utility Billing now offers electronic billing. Instead of a paper utility bill, an email notification is sent each month that provides your account balance and due date. Once you receive the notification, you can view your account detail and pay online. The new e-Billing Notification is an environmentally friendly option that is easy, convenient, and paperless.

There are two ways to sign-up for this new service. Use the [E-Notification Authorization Form](#) available online at www.stocktonca.gov/utilitybilling or at the Utility Billing Department at City Hall, 425 N. El Dorado Street, 1st Floor. If you already pay your bill online, sign into your [Click2Gov](#) account and click on “Account Information,” then “Manage e-Billing,” and simply enter your email to sign-up.

Once you have signed up, please look for a confirmation email, and add utilities@stocktonca.gov to your trusted email list. Expect a paper bill for two more billing cycles. After that, watch for the e-Billing email every month and submit payment by the billing due date.

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City of Stockton
News Release – New Utility Electronic Billing
Monday, February 5, 2018
Page 2 of 2

For additional information, please contact the City of Stockton Utility Billing
Customer Service at (209) 937-8295.

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