



NEWS RELEASE

FOR IMMEDIATE RELEASE:
Thursday, February 2, 2017

Contact: **Connie Cochran**
Community Relations Officer
(209) 937-8827 / (209) 629-1251
connie.cochran@stocktonca.gov

CITY WEBSITE, VOICEMAIL, AND SOME SERVICES TEMPORARILY UNAVAILABLE – FEBRUARY 11 DUE TO SCHEDULED POWER OUTAGE

(Stockton, CA) – Due to a scheduled electric utility power outage, the City of Stockton website, applications accessed through the website, voicemail and some telephone-based services will be temporarily out-of-service and unavailable beginning Friday, February 10 at 11:00 p.m. through Saturday, February 11, at 7:00 p.m.

Emergency calls and systems (9-1-1) will **NOT** be impacted.

Animal Services – Status of animals at the Shelter will not be updated on Saturday, February 11; information will be current as-of February 10 and updated by Sunday, February 12.

Ask Stockton – Ask Stockton information and Service Requests will be unavailable. To report street sign, traffic signal, street, sidewalk, tree, sewer, water or stormwater issues, please contact the Municipal Service Center at (209) 937-8341.

Utility Billing Online Payment Systems – Online website and pay-by-telephone utility billing payment systems will be unavailable during the outage. For questions, please contact the Utility Billing at (209) 937-8295.

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City of Stockton
News Release – Power Outage
Thursday, February 2, 2017
Page 2 of 2

Library Services - Stockton-San Joaquin County Library branches that are regularly open on Saturdays, will remain open for browsing, and checkout of materials. Wireless Internet access will also be available. Library website, digital services, and public computers will be unavailable.

Building Inspections – Requests processed through the City’s website will be unavailable.

All impacted services will be restored and available Saturday, February 11, by 7:00 p.m.

For questions, please contact the City of Stockton Community Relations Officer at (209) 937-8827 or (209) 629-1251.

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All News Releases can be found on the City of Stockton website: www.stocktonca.gov/news

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